

General Terms and Conditions of FC Extra

1. Introduction

1.1 These general terms and conditions apply to all services and products provided by the FC Extra football academy, hereinafter referred to as "FC Extra."

1.2 By using our services, you agree to these general terms and conditions.

1.3 These terms apply to all current and future agreements between FC Extra and its customers, unless otherwise agreed in writing.

2. Service Delivery

2.1 FC Extra offers training sessions conducted by coaches with a professional football background. These are coaches who have been involved in some capacity with a professional football academy.

2.2 The training sessions take place on the fields of our partner clubs, whose locations are listed on the FC Extra website.

2.3 Training programs are tailored to the participants' level and needs, focusing on developing technical, tactical, physical, and mental skills.

2.4 FC Extra reserves the right to change the training schedule, location, and coaches if deemed necessary for the quality of the training sessions.

2.5 Players are required to wear the official FC Extra attire during training. This policy is in place to promote equality among the players. Players not wearing FC Extra clothing will not be allowed to participate in the training.

3. Payment

3.1 Payment for FC Extra services is made via four-weekly automatic debits.

3.2 The customer can choose between an annual or semi-annual subscription. Details and costs of these subscriptions are listed on the FC Extra website.

3.3 The subscription fee must be paid before the start of the training period. In case of late payment, FC Extra reserves the right to suspend participation in the training sessions until the payment obligations have been met.

3.4 In case of payment arrears, FC Extra reserves the right to charge statutory interest and collection costs.

4. Liability

4.1 Participation in FC Extra training sessions is entirely at your own risk.

4.2 FC Extra is not liable for damage to persons or property, theft of belongings, or accidents or injuries that occur during training sessions or other activities.

4.3 Participants and/or their parents/guardians are advised to take out appropriate insurance to cover these risks.

4.4 FC Extra is not liable for indirect damage, consequential damage, lost profits, missed savings, and damage due to business interruption.

4.5 FC Extra is in no way liable for a player's future football career decisions.

5. Guarantee

5.1 FC Extra does not guarantee a transition to a professional club and/or professional academy.

5.2 FC Extra guarantees that its coaches and network will be utilized to help participants achieve the highest possible level.

5.3 Results may vary by individual and depend on the participant's commitment and abilities.

5.4 FC Extra does not offer refunds based on the failure to achieve personal goals or expectations.

6. Cancellation and Termination

6.1 Subscriptions can be canceled according to the terms specified in the specific subscription agreement.

6.2 In the event of early termination of a subscription by the participant, no refund will be given for amounts already paid unless there are exceptional circumstances, as determined at FC Extra's discretion.

6.3 FC Extra reserves the right to unilaterally terminate a subscription in the event of misconduct, non-compliance with house rules, or other disruptive behavior by the participant.

7. Privacy and Data Protection

7.1 FC Extra processes personal data in accordance with applicable privacy laws, such as the General Data Protection Regulation (GDPR).

7.2 Personal data is used solely for providing our services, communication with participants, and administration.

7.3 FC Extra takes appropriate technical and organizational measures to ensure the security of your personal data.

7.4 Participants have the right to access, correct, or delete their personal data. Requests for this can be directed to FC Extra's customer service.

8. Changes to the General Terms and Conditions

8.1 FC Extra reserves the right to change these general terms and conditions at any time.

8.2 Changes will be communicated to participants via email or other means, and will take effect one month after notification, unless otherwise stated.

8.3 If a participant does not agree with the amended terms, they have the right to terminate the subscription as of the date the amended terms take effect.

9. Applicable Law and Disputes

9.1 These general terms and conditions are governed by Dutch law.

9.2 Disputes arising from or related to these terms will be submitted exclusively to the competent court in the Netherlands.

9.3 FC Extra strives to resolve disputes through mutual consultation in the first instance. Participants are requested to submit any complaints to FC Extra's customer service.

10. Use of Data and Media for Promotional Purposes

10.1 By agreeing to these terms, the participant grants FC Extra permission to use personal data for promotional purposes within the company. This includes, but is not limited to, sending newsletters, information about upcoming events, offers, and other marketing-related communications.

10.2 FC Extra may take photos and videos of participants during training sessions, matches, and other activities. This media may be used on FC Extra's social media channels, website, and other promotional materials.

10.3 If a participant or parent/guardian objects to the use of media, they must notify FC Extra in writing. FC Extra will make reasonable efforts to accommodate such objections.

10.4 FC Extra will carefully select and edit media to ensure a positive and professional portrayal of participants and the academy.

10.5 FC Extra respects the privacy of all participants and ensures that the use of personal data and media complies with applicable privacy laws and its own privacy policy.

Contact Information

For questions or comments regarding these general terms and conditions, please contact us at:

FC Extra

Email: contact@fcextra.com

Phone: +31 6 86050691

By participating in FC Extra training sessions, you agree to these general terms and conditions.

Attachments

Any attachments to these general terms and conditions are an integral part of these terms and conditions.